Private Studio Lesson Policies

Payment
You may pay for lessons monthly (at the beginning of each month) or weekly, preferably via Venmo or cash. I will contact you before the beginning of each new pay cycle to discuss whether there are any weeks I will be gone to reschedule or adjust accordingly.

24-Hour Cancellation Policy*
I require at least 24 hours notice if you wish to cancel a lesson (except in the case of unexpected illness, or other emergencies). Unless we can agree upon a make-up lesson time during the same calendar week, you must pay for the missed lesson. It goes both ways, so if I cancel last minute and we cannot reschedule, you get a free lesson.

Two Weeks Notice
If, for any reason, you want to stop taking lessons with me for a season or indefinitely, I like to have two weeks notice whenever possible so I can try to refill your spot. If I am no longer able to teach you, I will make every effort to afford you the same courtesy.

*Why 24 hrs? In order to reschedule students for make-up lesson times, I need to know what I have available to offer any given week. 24 hours notice makes it possible to make these arrangements and accommodate my students as best I can. As a self-employed musician, it also helps keep my life more stable and sane. Thanks for your understanding!

Dr. Kirsten Volness
Composer – Pianist – Teacher
www.kirstenvolness.com